

Libro Credit Union Limited

Governance Engagement Insight Group (GEIG)

Candidate Information Guide 2026



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About Libro

Libro is a 100% Canadian-owned credit union, investing in local people, businesses, and communities while helping members build financial well-being with expert advice and personalized service. On January 1, 2026, Libro and Kawartha Credit Union* merged, bringing together more than 180,000 members, with financial solutions delivered through 57 locations and robust digital platforms.

Libro strengthens financial well-being for a better tomorrow. We believe that financial well-being:

- Enables people to live their most fulfilled lives and empowers businesses.
- Leads to sustainable economic growth and contributes to the vitality of communities.
- Interconnects with a healthy planet.

And this is how, together, we shape a better tomorrow.

**Now operating as Kawartha Financial Services, a division of Libro Credit Union.*

About Governance Engagement Insight Group (GEIG)

The Governance Engagement Insight Group (GEIG) brings members together to help strengthen how the credit union communicates and engages on governance.

By sharing their perspectives, GEIG members help the credit union's Board and management better understand the member experience and identify opportunities to improve. This is a chance to contribute your voice, influence how engagement evolves, and be part of meaningful conversations that shape the organization.

GEIG is an advisory group and does not make decisions. Its role is to provide insights and feedback that help inform governance, communication, and engagement.

Why join GEIG?

By joining GEIG, you can:

- Share your ideas and perspectives to help improve governance communication and engagement
- Contribute to more inclusive and accessible member engagement
- Take part in discussions and activities that help ensure member voices are heard

Who are we looking for?

- Are interested in member engagement and governance
- Are comfortable sharing ideas and feedback
- Demonstrate good judgment and communication skills
- Respect diverse perspectives and experiences

You do not need previous governance experience to express interest, just a willingness to contribute and engage.

Term and time commitment

- Members serve a two-year term
- Terms may be staggered to support continuity
- Meetings are held quarterly (approximately four times per year)
- Additional feedback may be requested from time to time
- All meetings are held virtually

Participation is voluntary, but members are expected to actively contribute.

How to Express Interest

Interested in joining GEIG? We'd love to hear from you.

To express your interest, please email governance@libro.ca and include:

- Your resume; and
- A brief explanation of your interest in GEIG and the perspective you would bring.

Deadline: May 22, 2026

Expressions of interest will be reviewed by the Governance team.

Important information

- GEIG is an advisory group and does not have decision-making authority
- Participation is voluntary
- All expressions of interest will be handled confidentially